

Frequently Asked Questions (FAQs)

CEN. No. 04/2026 (JE/DMS)

01 What is the opening date of Application for CEN No. 04/2026?

The opening date of application is 14-08-2026.

02 What is the closing date for submission of Application for CEN No. 04/2026?

The closing date for submission of online application is 13-09-2026 @23.59Hrs. And the last date for payment of the application fee for submitted applications is 15-09-2026.

03 What are the dates for modification of application?

Modification window will open only after closing date for submission of application and will be active from 16-09-2026 to 25-09-2026. If candidates wish to modify, change or correct any details except details filled in the 'Create an Account' form (including email id and mobile number) and chosen RRB, they may do so by paying a modification fee of Rs.250/- (non-refundable) for each occasion. (Please Note: Details filled in 'Create an Account' form and 'Chosen RRB' cannot be modified).

04 My final results are expected after 13-09-2026. Can I apply?

No, Candidates waiting for final results of prescribed educational/technical qualifications are not eligible to apply. Candidates should possess prescribed educational/technical qualifications on or before the closing date for submission of application for this CEN.

05 What are the requirements to 'Create an Account'?

Candidates should have their own active mobile number and a valid personal email ID for communication during the entire duration of recruitment, as communication with them will be through SMS and/or email.

06 I have created an account for previous CENs of railways. Should I create another account for CEN 04/2026?

NO, Candidates who have already created an account during any notification published by Railway Recruitment Board in the year 2024/2025/2026 are not required to Create an Account again. They should login using the same username and password to apply for CEN 04/2026.

07 What is the procedure to 'Create an Account'?

If a candidate has not yet created an account on the RRB application portal, they must first create an account before proceeding to fill up the application for this CEN. To do so, click on the "Apply" tab on the application link home page and then select "Create an Account". Fill in the required details in the online account creation form and create a password. The password should contain a combination of capital letters, small letters, numbers and special characters. Upon successful "Creation of the Account", a confirmation SMS and email will be sent to the candidate.

08 Can I edit the 'Create an Account' details?

Candidates CANNOT edit any details of the 'Create an account' once the account is created.

09 What is next procedure after 'Create an Account'?

- After Create an Account, Log-in to the application in rrbapply.gov.in portal using RRB credentials or AADHAAR credentials.
- There are five broad sections to complete the online submission of application like Personal Details, Other Details, Educational Qualification, Upload Profile Documents, Preview and Preference & Submit.
- The details filled in "Create an Account" stage will pre-populate in the application which cannot be edited. Begin by entering all details, starting with Personal Details. After entering personal details, save and proceed to the next section and continue in this manner until you reach the last section i.e., Preview and Preference & Submit, where a candidate can finally submit the online application for payment.
- After completion of fee payment process, the applicant will receive a confirmation on successful payment through email & SMS from RRB. After that, a candidate can take a printout of the submitted application containing the registration number.

Note: Candidates who have already applied to RRB notifications of 2024/2025/2026 are advised to check data fetched from their previous saved data while applying for this CEN at respective pages of Personal Details, Other details, Educational Qualification and Upload Profile documents (Photo & Signature) of Application Module for correctness and then proceed further for submission of application for payment.

Details filled in the 'Create an Account' form (Name, Father's name, Mother's name, Date of Birth, Gender, Nationality, Matriculation Roll No., Matriculation certificate Serial No., Matriculation certificate date, Matriculation Roll No., Matriculation certificate Serial No., Matriculation certificate date, email ID, mobile number and Aadhaar e-KYC details including chosen RRB) cannot be modified.

10 Can mobile be used for filling up of application?

Yes, smart mobile phone may be used for filling the application using web Browser.

11 What is the procedure to login?

Enter registered mobile number and email ID followed by password and captcha and submit.

12 How many Pay Levels are there in CEN 04/2026?

There is only one pay level in CEN 04/2026 (Level-6).

13 How to apply?

Kindly refer to Para 14.0 of CEN for details on how to apply. Candidates must read all the information and instructions given in the detailed CEN carefully before filling the ONLINE application to prevent mistakes.

14 What is the use of application Registration Number?

Candidates are advised to note and remember their Registration Number of submitted application till the completion of recruitment process. Registration Number will be used for further stages of recruitment process and correspondence with RRBs. Refer to Para 13.0 (b) of the Detailed CEN 04/2026.

15 What is the crucial date for PwBD certificate?

PwBD candidates must possess their disability certificate on or before closing date of online application.

16 Can I apply to different RRBs for same pay levels?

No. Candidates are allowed to apply for one RRB only.

17 Can I apply to more than one RRB?

No, you should not. Applying to more than one RRB will result in the rejection of all applications and will lead to debarment from all future examinations of RRB and RRC.

18 Can I apply multiple applications to same RRB?

No, you should not. Multiple applications to same RRB will result in the rejection of all applications and will lead to debarment from all future examinations of RRB and RRC.

19 I have undergone LASIK surgery. Am I eligible to apply?

Please refer to Note (b) & (c) of Para 3.0 of CEN 04/2026.

20 Why DigiLocker/Aadhaar Verification is required?

Digi Locker/Aadhaar validation is required for smoother process at different stages of recruitment for the candidates themselves. Further, to ensure genuineness of candidature and to curb impersonation during CBTs. RRBs will not share Aadhaar details with any third party or use them for any purpose other than the objectives of this CEN. If applicants verify their identity & other primary details with alternate Photo IDs, they will be subjected to significantly stricter & more detailed scrutiny at every stage of recruitment process.

21 What should I do, if I don't have Aadhaar?

Candidates are advised, in their own interest, to authenticate their identity using Digilocker or Aadhaar during the "Create an Account" stage. If they missed this stage, they can still authenticate during the online application details filling process by using the "Verify Aadhaar" facility and providing their Aadhaar details. This must be completed before final submission of application for a particular CEN. This will facilitate a smoother process at different stages of recruitment for the candidates themselves. If applicants verify their identity & other primary

details with alternate Photo IDs, they will be subjected to significantly stricter & more detailed scrutiny at every stage of recruitment process.

22 What document should I produce if I have already changed my name?

Applicants must possess a Gazette Notification or any other legal document as applicable for name changes and should be submitted at the time of CBT & DV. Date of such change or application for change should be prior to the date of submission of online application. Applicants should also have to fill the original name and the changed name during 'Create an Account'. In such cases, both the names will be reflected in the application.

23 What should I do if I forgot password to login My Account?

Click on the "Forgot Password" option in the "Sign into Your Account" section of the login page. Enter either Aadhaar number or registered email ID/mobile number and date of birth. The revised password will be sent to the candidate's registered email ID only. Candidates have to login with the revised password sent to their registered email ID.

24 Can I change my password?

Yes. Candidates should first login by using the old password. After logging in, Candidates can change their old password by accessing the 'Change Password' option available on the upper right- hand side of the online application page.

25 Can I change my 'Chosen RRB'?

No, you cannot change the 'chosen RRB' after submission of application.

26 Can I edit my details during the application process?

Yes. Any details in the application other than the details entered during 'Create an Account' can be edited till the application is submitted and registration number generated.

27 I have wrongly mentioned my community/caste in the application. Can I modify my community/caste after submission of application?

Yes, editing of details is allowed during Modification window period only by paying prescribed fee. However, after Modification window period is closed, editing of details is not allowed. You must submit Community and caste as per the online application during the Document Verification process.

28 Can I edit my application details after submission of online application before making payment?

- No, candidates cannot edit details after submission of application.
- Candidates are advised to re-check the detailed filled by them in application preview at Preference and Preview & Submit page for correctness and further submit application if all the information is correct since no change is permitted after submission of application for payment. If any information is found incorrect at application preview, they can click on 'Edit' button and rectify the incorrect information at respective page of application module, then again preview application for correctness and submit the application.
- After submission of the application, pay the requisite examination fee and complete the payment process. If a candidate wishes to modify, change or correct any details except details filled in the 'Create an Account' form details and chosen RRB, they may do so by paying a modification fee of Rs.250/- (non-refundable) for each occasion during the modification window from 03-12-2025 to 12-12-2025.

29 Who are eligible for 'Free Travel Authority' (free Railway Pass)?

Free Sleeper Class Railway Pass admissible to SC & ST candidates (if opted in application) will be provided with their City Intimation Slip/e-call letter for various stages of selection viz., CBT/DV/Medical Examination (as applicable) as per the details and valid caste certificate furnished in their ONLINE application. At the Community section of the Personal Details page, they can avail the same by choosing the 'Yes' option from the drop-down under 'Do you wish to avail free rail travel pass for the exam' and fill in 'Nearest Railway Station'. Only candidates who wish to avail the free rail travel pass will be asked to upload their Caste Certificate. Please refer to Para 19.0 (e) of the detailed CEN for complete information

30 How do I avail 'Free Travel Authority' (free Railway Pass)?

While booking train reservation and travelling, the original SC & ST caste certificate must be shown to the authorized Railway staff concerned, for verification of the genuineness of the candidate. They will be allowed to

book train reservation by submitting a self-attested photocopy of City Intimation Slip/e-call letter and SC/ST certificate at the ticket booking counter. SC/ST candidates should carry their original community certificate and an original proof of identity for under taking journey, failing which they will be treated as travelling without ticket and will be charged accordingly. Any misuse of this free travel facility shall lead to rejection of candidature at any stage of the selection process, including debarment from future examinations. Please refer to Para 19.0 (e) of the detailed CEN for complete information.

31 How can I receive the free travel facility?

In case of eligible SC & ST candidates, their City Intimation Slip/e-call letter itself will contain the free travel authority (sleeper class railway pass). They will be allowed to book train reservation by submitting a self-attested photocopy of their City Intimation Slip/e-call letter and SC/ST certificate at the ticket booking counter. For further details, refer Para 19.0 (e) of CEN No. 04/2026

32 I am unable to upload my Caste Certificate.

Check whether the scanned document is in 'PDF' format and the size is less than 400 KB.

33 What is EBC?

EBC is 'Economically Backward Class'. Economically Backward Class (EBC) candidates are those whose annual family income is less than Rs.50,000/-. Candidates should not confuse Economically Backward Class with other Backward Class (OBC) or Economically Weaker Section (EWS) or Extremely Backward Class.

34 What are the benefits given to EBC candidates?

EBC candidates are given 'Fee concession' only but they are not eligible for reservation benefits.

35 What will happen if a candidate failed to produce EBC Certificate?

If a candidate availed fee concession as EBC, he/she should have a valid Income Certificate (as per Annexure III A of the CEN) or BPL Card or any other certificate issued by Central Government under the recognized poverty alleviation program or IZZAT MST issued by Railways before submission of online application and will require to submit at the time of Document Verification, failing which his/her candidature will be rejected. Refer Para 7.3 of detailed CEN for complete information.

36 Are there reserved posts for EBC?

No. EBC candidates are eligible only for fee concession. There is no reservation of posts for EBC candidates.

37 Who is included under minorities?

Minorities include Muslims, Christians, Sikhs, Buddhists, Jains and Zoroastrians (Parsis) which were given minority status by the State/UT where the candidate belongs, subject to evasion/deletion/inclusion if any received till last date of submission of online application (please refer Para 7.2 of CEN).

38 What are the benefits given to Minorities candidates? What will happen if a candidate failed to produce an affidavit for minority community declaration during document verification?

Minorities candidates are given 'Fee concession' only and not eligible for reservation benefits. Minority candidates claiming waiver of examination fee will be required to submit an affidavit for minority community declaration (as per Annexure IV of the CEN) on non-judicial stamp paper mentioning their minority community at the time of Document Verification, failing which their candidature will be rejected.

39 What are the criteria for availing reservation under EWS?

Refer Para 8.13 of the detailed CEN No. 04/2026 available in the official websites of RRBs.

40 Who are all eligible for Fee Concession?

SC, ST, Ex-Servicemen, PwBD, female, transgender, Minorities and Economically Backward Class candidates are eligible for fee relaxation.

41 What is the crucial date for reckoning age for this CEN-04/2026?

Crucial date for reckoning age for this CEN-04/2026 is 01-01-2027.

42 Crucial date for educational qualification? Can candidates whose result expected after 13-09-2026 apply?

Candidates (Existing/New) must possess their educational/ technical qualification on or before closing date for

submission of online application i.e., 13-09-2026. Candidates waiting for final results of prescribed educational/technical qualification are not eligible to apply.

43 What is the crucial date to claim SC/ST/OBC/EWS status?

Community /category status for SC, ST, OBC-NCL and EWS as on the closing date of submission of applications against this CEN shall only be considered for reservation and related benefits as per eligibility. Any change in this status there after shall not be considered. Please refer para 8.0 (Vertical Reservation) of the detailed CEN for complete information. Candidates seeking reservation on the basis of SC/ ST/ OBC/ EWS status must ensure that they possess the caste/ community certificate as on the closing date for submission of application of this CEN. During DV, such candidates should produce their original caste/community certificate (in prescribed format) valid as on the closing date for submission of application i.e. 13-09-2026.

44 I have done Degree in Engineering; can I apply for the posts of JE?

Yes. Higher qualifications such as B.E/B.Tech are also acceptable in lieu of three years Diploma in Engineering in the same Discipline.

45 I have completed a two-year diploma. Am I eligible to apply?

No, only a three-year Diploma in respective discipline is accepted.

46 I am currently serving in the Armed Forces. Can I apply as an Ex- Serviceman?

For the armed services personnel who have been serving in armed forces on the closing date of application submission, shall submit "Employment certificate with probable date of discharge from service" as per Annexure VI (A) which is VALID as on closing date of submission of Online application for this CEN. Further, a self-declaration of Undertaking as per Annexure VI is to be submitted to claim Ex-servicemen reservation benefits, by all at the time of Document Verification. Please refer to para 10.0 of the detailed CEN for complete information.

47 I have already secured civil employment as an Ex-Serviceman. Am I eligible for Ex-Serviceman benefits against this CEN?

Ex-Serviceman candidates who have already secured civil employment under Central Government in Group 'C' & erstwhile Group 'D' (including PSUs, Autonomous Bodies/Statutory Bodies, Nationalized Banks etc.) after availing of the benefits given to Ex- Servicemen will be permitted only the benefit of age relaxation as prescribed for Ex-Servicemen for securing another civil employment in a higher grade or cadre in Group 'C'/erstwhile Group 'D' under Central Government. Such candidates will not be considered against the vacancies reserved for Ex-Servicemen. Refer Para 10.0 of the detailed CEN No. 04/2026.

48 What is Exam group and how to select it?

A candidate possessing more than one minimum educational qualification, mapped to different Exam Groups, can choose any one Exam Group, provided he/she opts for the post(s) whose educational qualification is mapped to the chosen exam group. However, these candidates would be eligible for all the opted posts as per educational qualification.

49 Who should produce NOC at the time of Document Verification

Candidates serving (including those undergoing induction training/probation) in any Central/ State Government Department including Railways or Public Sector Undertakings, may apply directly to the RRBs duly informing their employer. Shortlisted candidates should produce an NOC from the employer on the date of DV, failing which their candidature will be cancelled. It is the sole responsibility of the candidate to submit the NOC from his/her current employer within the prescribed time limit during/at the time of Document verification/ empanelment/ appointment, failing which his/ her candidature/ empanelment/ appointment will be rejected & cancelled. Please refer to Para No. 12.0 of the CEN.

50 After submission of application, I have joined in Central/State Government/Public Sector Undertakings. Do I have to Produce NOC at the time of DV?

Yes. Though you have joined service in any of the Central/ State Government/ Public Sector Undertakings after submission of application, you are required to produce NOC at the time of DV, failing which your candidature/empanelment will be cancelled.

51 What is the benchmark degree of disability specified for PwBD?

To be considered as a Person with Benchmark Disability (PwBD), the disability should be 40% or more.

52 Can PwBD candidates apply against unreserved vacancies?

The suitability or otherwise of a post for PwBD has been indicated in the Post wise Parameters Table (Annexure-A)

against each post, under the column “Suitability for Persons with Benchmark Disabilities” with details of specified sub- category of disability.

53 How do I know about the suitability of various disabilities for the posts?

The suitability or otherwise of a post for PwBD has been indicated in the Post Parameters Table (Annexure-A) against each post, under the column “Suitability for Persons with Benchmark Disabilities” with details of specified sub- category of disability.

54 I am a PwBD candidate, shall I use a scribe for CBT?

Please refer to Para No. 11.0 to 11.7 of the Detailed CEN for complete information.

55 How to avail the facility of scribe for eligible candidates in the CBT?

Please refer to Para. No. 11.7 of the Detailed CEN-04/2026.

56 What is the procedure for registration of scribe?

Please Refer to Para No. 11.7.8 to 11.7.9 in the Detailed CEN-04/2026.

57 My Date of Birth in Matriculation certificate is different from Aadhaar or other ID. Which Date of Birth I have to enter in application?

Before submitting the application, Date of Birth in Aadhaar or other IDs needs to be corrected. However, only Date of Birth as per Matriculation certificate to be entered in application.

58 Who all are eligible for ‘Refund of Fee’?

Candidates who attend 1st Stage CBT are only eligible for ‘Refund of Fee’ (duly deducting bank charges) as given under Para 7.4 of detailed CEN No. 04/2026. Please note that modification fee is non- refundable.

59 Please let me know the ‘Refund policy’ of RRBs.

Refund policy: By proceeding with payment, the applicant acknowledges and agrees that the Payment made is non-refundable and applicants cannot raise Chargeback under any circumstances. The refundable portion of the fee (as per Para 7.4 of the detailed CEN) will be applicable only to those candidates who attend the 1st Stage CBT. There will be no refund of examination fee for erroneous, incomplete, or rejected applications and non-attendance of 1st Stage CBT.

60 In the application, only matriculation is visible. How do I add my other qualifications?

Under ‘Qualification’ select the relevant qualification, fill in the qualification details and click on ‘Add’ button.

61 What date should I enter in the application if only the month and year of passing are available on the matric and other qualification certificates?

In case the date is unavailable on any of the qualification certificates, enter the last date of the month available on the certificate. For example, May-2023 may be mentioned as 31-05-2023.

62 Which district /state should I mention if district/state have been bifurcated?

Present district/state may be mentioned since some districts will not be shown for a respective state in lieu of bifurcation, i.e., after bifurcation of Andhra Pradesh in Two states (Andhra Pradesh & Telangana). Districts of combined Andhra Pradesh State have been divided into Andhra Pradesh and Telangana. Moreover, districts of respective states have been further bifurcated. So, present district/ state may be mentioned to avoid ambiguity.

63 What all documents are to be uploaded in total?

All candidates have to upload their scanned signature as per prescribed specifications .SC/ST candidates have to upload Caste Certificate in order to avail Free Travel Pass.

64 What should be size of the documents to be uploaded?

Please see Para No. 14.5.1 & 14.5.2 of CEN No. 04/2026 for details.

65 How can I pay the fees?

The fees can be paid only ONLINE through Net Banking or Credit Card or Debit Card or UPI services. All applicable service charges shall be borne by the candidate in addition to the fees. Please be cautious about the genuineness of the mode of payment as well as the closing date and time for online payment against this CEN while making payment.

- 66 What is the fees that I have to remit?**
Refer Para 7.0 of CEN No. 04/2026.
- 67 What are the stages of recruitment process and how do I know the schedules?**
1st Stage Computer Based Test (CBT), 2nd Stage Computer Based Test (CBT), Document Verification (DV) and Medical Examination (ME). Information on CBTs schedule and venue will be given to eligible candidates in due course through RRB websites, SMS and Email. Request for postponement of any of the stages of CBTs or for change of venue, date and shift will not be entertained under any circumstances.
- 68 What is the pattern and syllabus for CBTs?**
Please refer Annexure – VIII (A) to VIII (D) of CEN No. 04/2026.
- 69 Will there be negative marking?**
There will be negative marking @1/3rd mark for every wrong answer in CBT.
- 70 Where should I choose my choice of language for my examination?**
Candidates can choose one language from a list of languages available in the drop-down menu under 'Personal Details' page.
- 71 Should I provide the order of preference for all the posts for which I am eligible?**
Yes, candidates are advised to indicate their order of preference for as many posts as they are eligible for in the chosen RRB. Candidates with partial preferences will only be considered for the specific Railway Zones and posts/categories they have opted for, subject to vacancy availability at the time of allotment. If no preference is given for certain posts/categories, it will be considered as their unwillingness for those posts. Once preferences are submitted, they are final, and no changes will be entertained.
- 72 Whether OBCs present in state list are eligible for OBC-NCL reservation?**
OBCs present in the State list but not covered in the central list of OBCs (as per the latest list in <http://www.ncbc.nic.in>) are NOT eligible to claim the reservation.
- 73 How do I know that my application is finally submitted?**
Final acceptance of ONLINE application will happen only after receiving confirmation of fee payment. The applicant will receive a confirmation on successful payment through email & SMS and, after that, they can take a printout of the application.
- 74 In case of rejection of my application, will the fee paid by me be refunded?**
No refund of fee will be made on account of rejection of applications.
- 75 My application is accepted and also my E call letter is generated. Does this imply that I am accepted at all stages of recruitment process?**
Admission to all stages of the recruitment process shall be provisional, subject to the candidate satisfying all the prescribed eligibility conditions.
The mere issuance of an E-call letter does NOT imply that the candidature of the candidate has been accepted for the subsequent stages of the recruitment process by the RRB.
At the time of CBT, the appropriateness, authenticity & genuineness of their Photograph & Signature will be verified along with the other required credentials of the candidate before allowing them to take the CBT.
Credentials of the candidates will be verified along with the authenticity of their submitted information at subsequent recruitment stages i.e. Document Verification/ Medical Examination.
- 76 Can I take the print out of the application?**
Yes. Candidates can take print out of their application after payment of examination fees.
- 77 What is the procedure for uploading the Live photograph?**
Please see Para No. 14.4 of CEN No. 04/2026 for details.
- 78 What is the procedure for uploading the Signature? What type of signature should be uploaded?**
Please see Para No.14.5.1 of CEN No. 04/2026 for details.

79 Where can I find the details of vacancies?

The RRB-wise vacancies are at Annexure 'B' of CEN No. 04/2026.

80 Whom should I contact in case of queries related to submission of application?

Helpline for candidates: For any queries related to submission of Application of CEN 04/2026 (10:00 AM to 5:00 PM on all working days)

Email: rrb.help@csc.gov.in

Phone: 9592001188

Land Line: 0172-5653333
